## LEADING INDUSTRY DISRUPTION

INVESTOR DAY JAN. 10, 2018 ORLANDO, FL









#### **LEGAL STUFF**

#### This presentation and our accompanying comments include "forward-looking statements."

These statements may relate to future events or our future financial performance and are subject to known and unknown risks, uncertainties and other factors that may cause our actual results, levels of activity, performance or achievements to differ materially from those expressed or implied by these forward-looking statements. This presentation and our accompanying comments do not purport to identify the risks inherent in an investment in Domino's Pizza and factors that could cause actual results to differ materially from those expressed or implied in the forward-looking statements. These risks include but are not limited to those risk factors identified in Domino's Pizza, Inc.'s Annual Report on Form 10-K for the fiscal year ended January 1, 2017, as well as other SEC reports filed by Domino's Pizza, Inc. from time to time. Although we believe that the expectations reflected in the forward-looking statements are based upon reasonable estimates and assumptions, we cannot guarantee future results, levels of activity, performance or achievements. We caution you not to place undue reliance on forward-looking statements, which reflect our estimates and assumptions and speak only as of the date of this presentation and you should not rely on such statements as representing the views of the Company as of any subsequent date. We undertake no obligation to update the forward-looking statements to reflect subsequent events or circumstances. In light of the above, you are urged to review the disclosures contained in the Domino's Pizza, Inc. SEC reports, including the risk factors contained therein.

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#### "DISRUPTORS"



#### The word of the past few years...with good reason

5 Major Industries And Their Next-Gen Disruptors

McDonald's CEO:
'We want to be the disrupter' when tech threatens the restaurant industry

Airbnb CEO speaks on disrupting hotel industry

Is the Restaurant Industry Amazon's Next Target?



## In our industry, DPZ has always been a disruptor











## From the beginning, when we did everything we could to be the leaders in delivery...









...to today, when we are now the leader in technology, innovation and total pizza market share

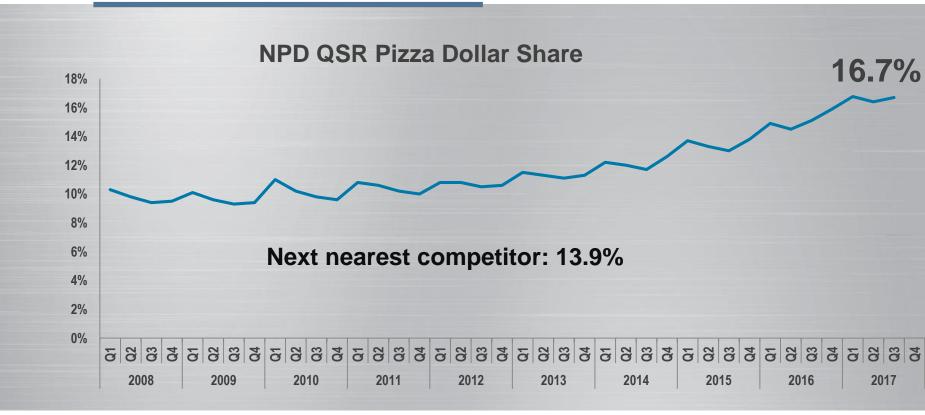






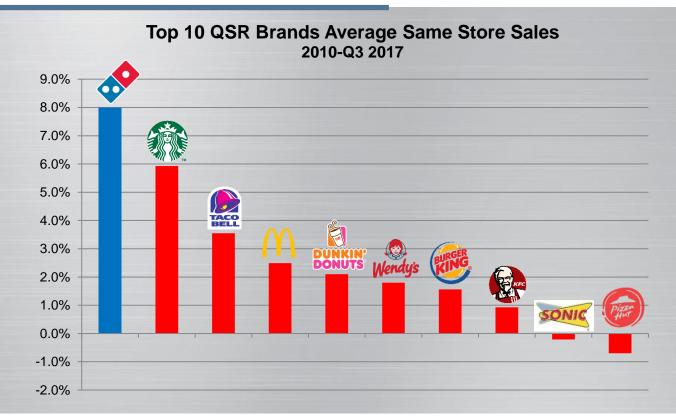
#### DOMINO'S IS #1 IN U.S. DOLLAR SHARE







#### **U.S. GROWTH CONTINUES TO BE BEST IN CLASS**

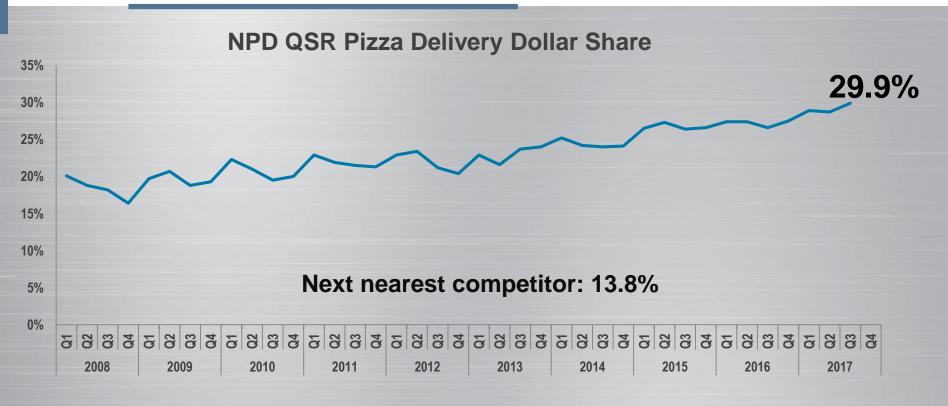


Source: Technomic Top 10 Public QSR companies

Comparable calendar quarters (SBUX)
Results: Company filings and Bloomberg

#### DOMINO'S USA IS THE DOMINANT #1 IN PIZZA DELIVERY







#### **OUR INTERNATIONAL SHARE IS GROWING**

#### **DPI Total Pizza Market Share**





Our plan for today: share the

### **Overall Strategic Intent**

behind everything we've done; are doing





## We reinvented our core pizza We expanded and improved the rest of our menu







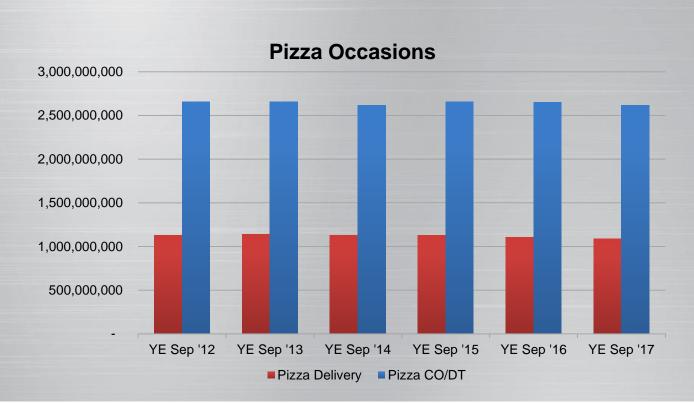


#### Reimage our stores to be attractive to carryout customers



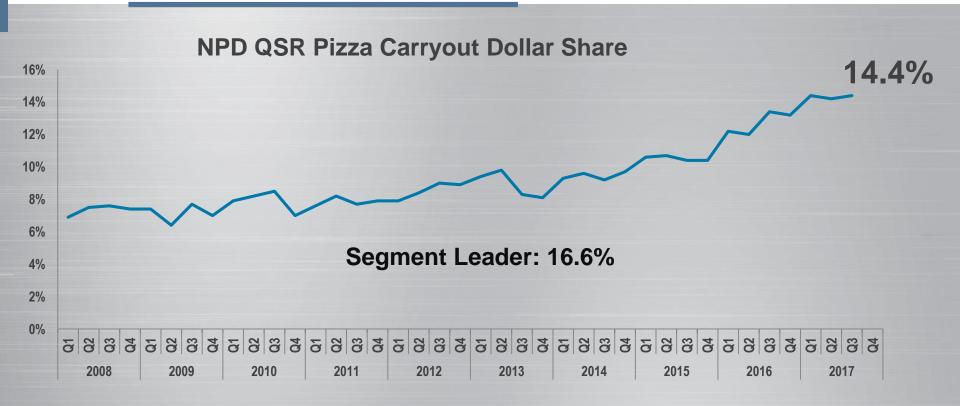


#### CARRYOUT MUCH BIGGER THAN DELIVERY











#### STORE GROWTH KEY IN CARRYOUT OPPORTUNITY

## Carryout requires us to be closer to those customers, so we need more stores

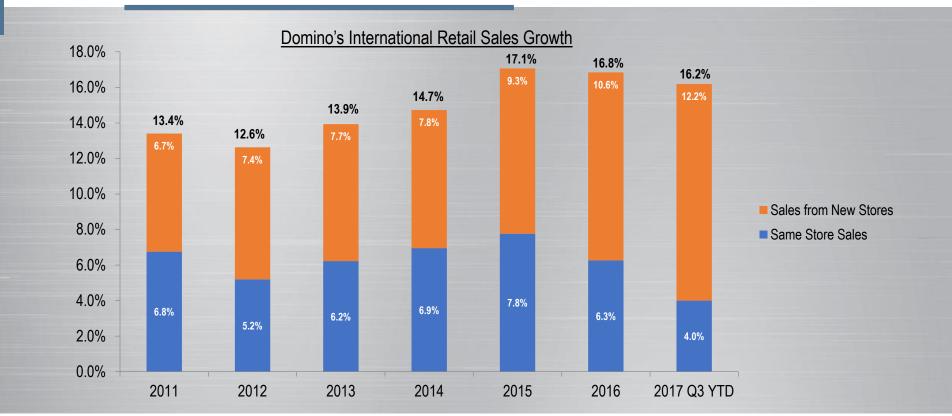






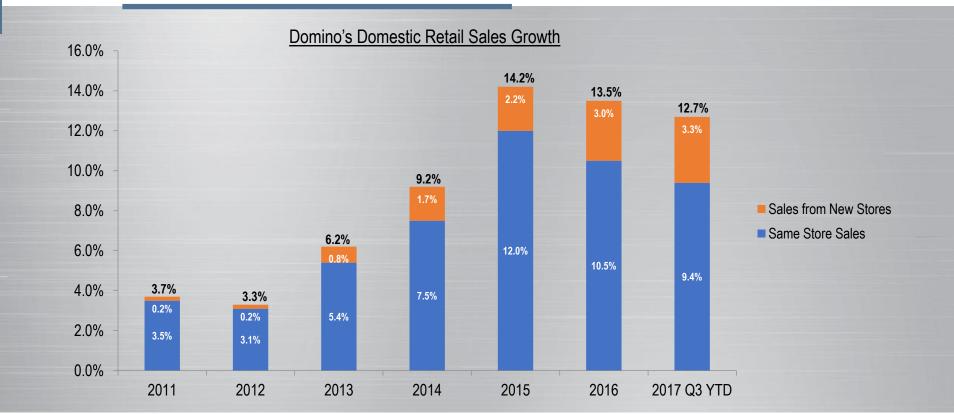


#### FOCUS: DRIVING SALES FROM 2 DIFFERENT SOURCES





#### **FOCUS: DRIVING SALES FROM 2 DIFFERENT SOURCES**



Note: 2015 excludes impact of the 53<sup>rd</sup> week





## Aggressive investment in building digital platforms and data analytics in-house









#### **DATA DRIVES EVERYTHING**

We know who our customers are

We know what they eat

We know which device they prefer

We know where they receive their messages

We know what changes their purchase behavior



## WE DON'T INVEST LIKE OTHER BRANDS



#### WHAT DOES THAT MEAN?

Very different approach to the budget process





How much do we think we will grow?

How much can we afford to spend?

Can we try some new things?





## We look at the expected value of projects, including the risk, and will place lots of bets









Whether capital or expense, we look at cash invested, what success would look like to shareholders, and the odds that the investment will be successful

#### SIMPLE, BUT EFFECTIVE





# SIMPLE, FLEXIBLE, DISCIPLINED = A COMPETITIVE ADVANTAGE



#### **OUR FRANCHISEES' APPROACH**

They invest differently – and heavily – too

They are the ones...

Reimaging & relocating stores

Splitting delivery areas to build more stores

Why? Each is returning strong ROI for them



#### WE'RE #1 - BUT WE'RE NOT FINISHED!







#### WE'RE #1 – BUT WE'RE NOT FINISHED

#### Global pizza industry is big and it's growing

That's a good thing!

It's also incredibly fragmented

That's also a good thing!

So...where do we go from here?





#### **DOMINANT #1 – WHY IS THAT IMPORTANT?**



#### **Scale Matters**

Supply Chain
Advertising
Talent
Technology

**Service** 



#### **DOMINANT #1 CREATES A VIRTUOUS CYCLE**

Winning in every neighborhood and market

**Driving the best unit and franchisee** economics

Attracting more investment from our franchisees and master franchisees

Leveraging our scale at the enterprise level

Generating best in class returns for our shareholders





#### DOMINANT #1 – HOW DO WE GET THERE?



## DOMINANT #1 STARTS WITH A SOLID FOUNDATION, BUILT OVER THE LAST TEN YEARS



Single POS system

A-B-F franchise rating system; protect brand standards

Reinvent the menu

Reimage the stores

Double down on in-house technology, analytics



### DOMINANT #1 REQUIRES CONTINUOUS FOCUS AND INVESTMENT ACROSS KEY AREAS IN THE BUSINESS



Of course, it all starts with the best food
Leading, innovative technology
World-class supply chain system
Best-looking, best-operating stores anywhere
Strong franchisees that want to grow
Fortressed markets













#### THE BEST FOOD IN THE INDUSTRY: INNOVATION NEVER STOPS



New & Inspired launched the US turnaround, but we haven't stopped there

85% of the menu is new since 2010

Continuing to improve our ingredients

Food innovation is happening all over the world

"Taste the Colour" in Australia

**Artisan line in Spain** 

New sandwich line in Japan

New & Inspired line in India

### LEADING, INNOVATIVE TECHNOLOGY: WE BEGAN BY MANDATING A SINGLE POS SYSTEM IN THE U.S.



POS system essential for all innovation

Deployed in 100% U.S. stores; 6,607 stores outside U.S.



#### LEADING, INNOVATIVE TECHNOLOGY: EARLY INNOVATION



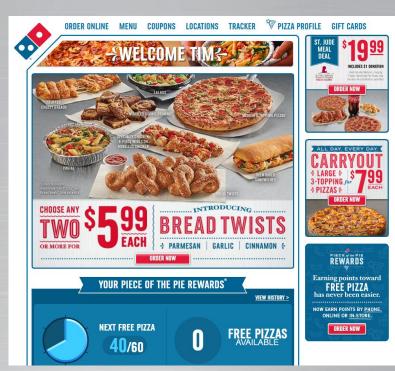
POS system led to....

Pizza Profiles, which led to...

My Easy Order, which led to...

Anyware Platforms, which led to...

Piece of the Pie, the easiest loyalty program to join, which led to...

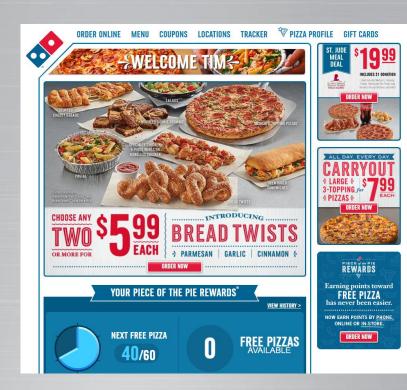


#### LEADING, INNOVATIVE TECHNOLOGY: PIECE OF THE PIE LAUNCHED IN 2015



15 MILLION active users,
which we believe is the
largest active loyalty program
in QSR

Loyalty launched in Canada: 1.2 million active users to date



#### LEADING, INNOVATIVE TECHNOLOGY: DPZ ALSO PIONEERED VOICE ORDERING IN 2014





Not a PR stunt: It's the Future

**Amazon launched Alexa with Dom** 

Google Home launched with Dom

Natural voice will be critical

We will continue to invest in this area

### LEADING, INNOVATIVE TECHNOLOGY: A GLOBAL SYSTEM OF INNOVATORS



DPG was first to market with online ordering

DPE in Australia testing 10-minute delivery;
3-minute carryout

Merely trying is making us all better

**DPE** pioneering robot & drone deliveries



### WORLD CLASS SUPPLY CHAIN: INVESTING HEAVILY TO SUPPORT SYSTEM GROWTH



Our system is also investing in the supply chain systems necessary to achieve Dominant #1:

**Edison, New Jersey** 

Noida, India

Warrington, UK

**Mexico City, Mexico** 

Milan, Italy

Lodz, Poland

Lisbon, Portugal



# BEST LOOKING, BEST OPERATING STORES: MAJORITY OF OUR GLOBAL SYSTEM REIMAGED



|                        | <u>2017</u> | <u>2020</u> |
|------------------------|-------------|-------------|
| US Reimages            | 83%         | 99%         |
| International Reimages | 72%         | 99%         |



### STRONG FRANCHISEES THAT WANT TO GROW: WE HAVE REALIGNED THE FRANCHISEE BASE



U.S. A-B-F program moved franchisee count from ~1,300 to ~800 Stores-per-franchisee grew from 4 to 6

International markets realigned under new ownership in a number of key markets

Japan, Germany, Spain, China, Russia and much of Scandinavia

Continuing to drive alignment with franchisees sharing our vision and desire to grow

#### FORTRESSED MARKETS: FRANCHISEES INVESTING HEAVILY



Franchisees are splitting delivery areas to fortress their markets

273 U.S. stores opened in the last 3 years were splits

Approximately 32% of international stores in last 12 months were splits

Master franchisees are converting competing brands to Domino's

Scooter's brand in South Africa converted to Domino's

DPE purchased #1 & #2 brands in Germany

DPG purchased the #3 brand in Norway

#### FORTRESSED MARKETS: THE SEATTLE STORY





Source: Domino's internal data

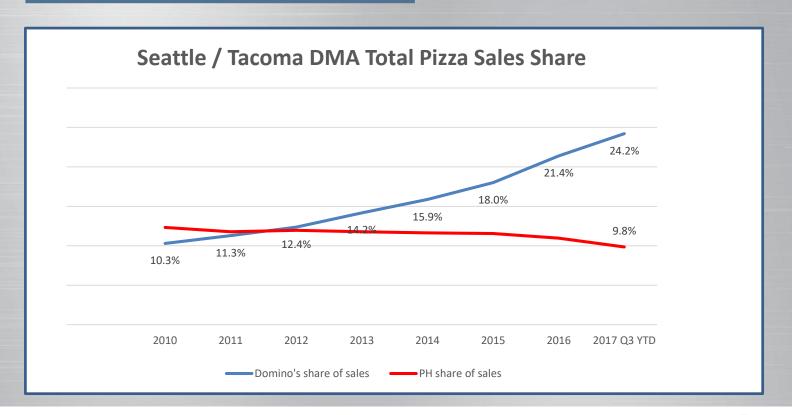
### FORTRESSED MARKETS: THE SEATTLE STORY





#### FORTRESSED MARKETS: THE SEATTLE STORY





## TO ACHIEVE OUR GOAL, WE MUST INVEST TO DRIVE INNOVATION & GROWTH







THE ROAD TO #1 IN THE US WAS FILLED WITH MAJOR CONSUMER FACING INNOVATION



#### BEHIND THE SCENES, THIS INNOVATION AND GROWTH WAS FUELED BY A RELIANCE ON DATA INSIGHTS



Developed proprietary offer testing tool to optimize sales and profitability. Helped drive EBITDA to record levels

Launched 2M2T \$5.99 each in Q4 2009, price remains the same today



Source: franchisee-reported



#### STRATEGIC PRICING AND MENU GROWTH

Expanded \$5.99 to mix and match, adding menu additions to increase 'smart' ticket via more items per order

\$5.99 price point enabled us to target margin goals when developing new products



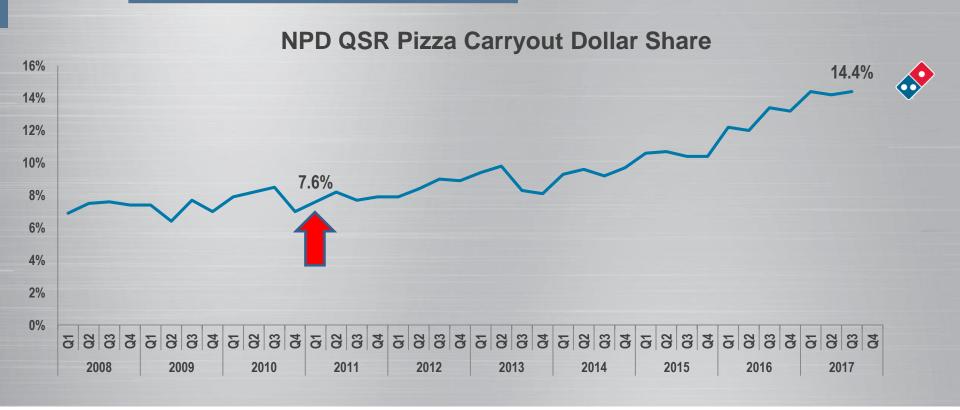
### WE IDENTIFIED CARRYOUT AS AN OPPORTUNITY AND FOUND A MORE PROFITABLE ENTRY THROUGH OUR OFFER TESTING





### CARRYOUT SHARE HAS ALMOST DOUBLED SINCE OUR CARRYOUT DEAL LAUNCHED IN MAY 2011





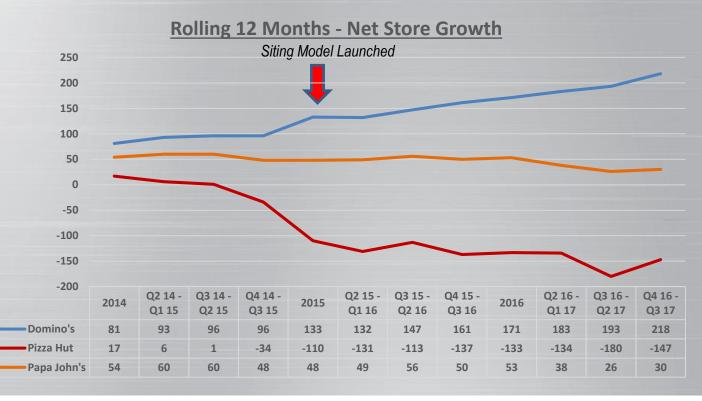
Source: The NPD Group/CREST® through quarter ending September 2017 Includes carryout and drive-thru

#### ADVANCED ANALYTICS BROUGHT TO STORE SITING IN 2015



Internally developed store siting model launched in 2015

U.S. store projection from that model: ~6,200 units







2017 Franchisee System AWUS: ~ \$20,700+

2017 New Store AWUS:

Averaging ~ \$18,800+

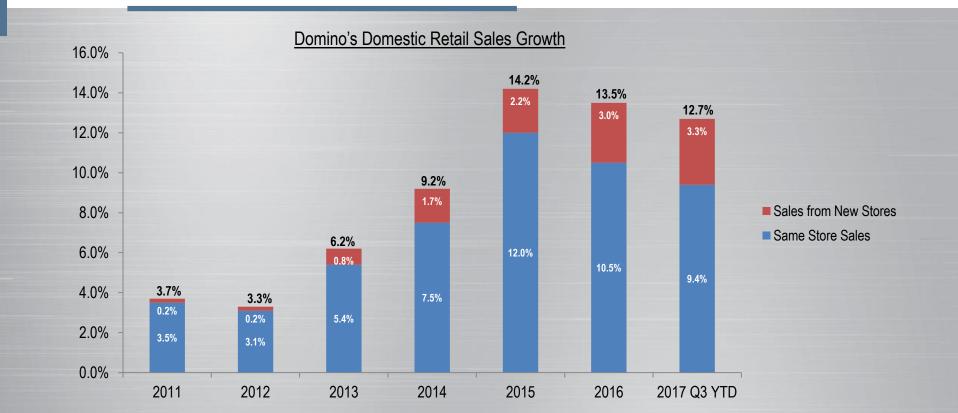
Small market AWUS (<10K HH) opening higher:

~ \$20,300+



#### SALES FROM NEW STORES IN 2017 GREATER THAN TOTAL SSS IN 2012





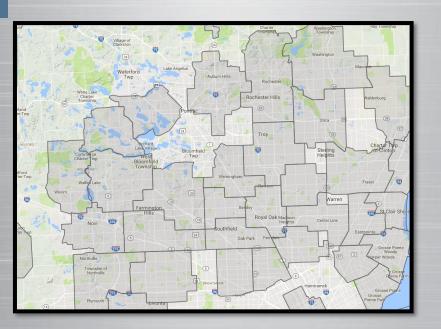
#### UPDATED SITING MODEL DEVELOPED IN LATE 2017 IDENTIFIED INCREASED DOMESTIC STORE POTENTIAL



8,00+ stores in the U.S.

#### LEGACY DEVELOPMENT





Franchisees chose where to build; developed a trade area based on that location

Massive delivery areas

Changed little as population / traffic increased

Based on maximizing store household counts

Caused delivery issues; especially to fringes of delivery areas

#### TODAY'S DEVELOPMENT IS PURPOSEFUL, SURGICAL



Franchisees select from a catalog of opportunities

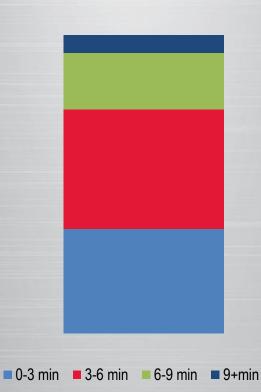
Optimized delivery areas based on complex algorithms, metrics and demographics

Focus on providing exceptional delivery service and great carryout options

Opportunities are ranked and time-bound

#### MORE STORES RESULT IN A MORE ATTRACTIVE CARRYOUT PROPOSITION





The majority of a store's carryout business is within 6 minutes of that store

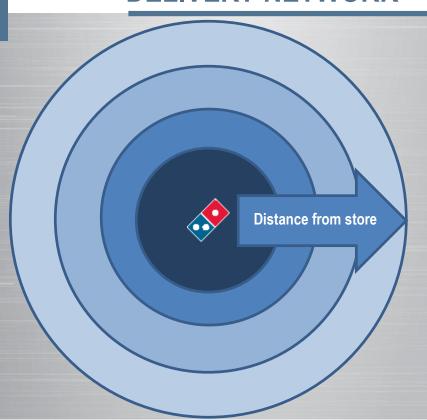
#### AND CARRYOUT IS SIGNIFICANTLY BIGGER THAN DELIVERY





#### MORE STORES ALSO RESULT IN A BETTER DELIVERY NETWORK





#### **Tighter delivery areas lead to:**

- ✓ Reduced delivery time
- ✓ Increased customer satisfaction
- ✓ More profitable orders

#### A BETTER DELIVERY NETWORK REQUIRES MORE THAN JUST MORE STORES



It requires investing in more of what we do well:

**Advanced Analytics/Machine Learning** 

**Technology** 

Logistics

**GPS** driver tracking

Australia, Japan, UK and U.S. (San Diego)

**Autonomous vehicles** 



### OTHERS ARE TRYING TO GET INTO DELIVERY, BUT THE ECONOMIC MODEL IS NOT OPTIMIZED FOR ALL PARTIES



#### Delivery is hard...and expensive

#### FORTUNE

The 2018 Fortune Crystal Ball: 59 Predictions for the Ye...



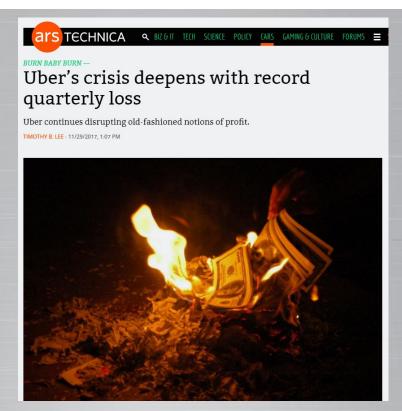
#### **Trending Down**



- Uber. Despite stabilization efforts at the company (including a huge cash infusior from SoftBank), Uber will keep losing ground to its smaller rivals.
- Warren Buffett's net worth. Sure, the Oracle of Omaha's net worth hit a hew high of \$81.5 billion this fall, according to Bloomberg, but further growth next year will be thwarted by his tendency to give it away.
- Opioid distributors and manufacturers. They'll be forced to rethink their
  practices under mounting litigation filed by cities, counties, and states, not to
  mention growing public pressure.
- Mom-and-pop weed companies. Quickening industry consolidation will nip many aspiring cannabiz moguls in the bud.
- \$100 yoga pants. Lululemon and other stalwarts of the "athleisure" craze will
  lose market share as people who actually exercise realize there's no point in
  working out in expensive clothes.



- Food delivery startups. The day of reckoning is finally nigh for heavily VC-subsidized food delivery startups. (Just ask Blue Apron investors.)
- Podcasts. The airwaves have reached the saturation point for three guys and a
  Patreon account. A shakeout is coming.



Uber: \$1.5B loss in Q3 2017

### OTHERS ARE TRYING TO GET INTO DELIVERY, BUT THE ECONOMIC MODEL IS NOT OPTIMIZED FOR ALL PARTIES



Delivery is hard...and expensive

Restaurant margins significantly impacted 25-30% of ticket Challenging for ticket <15-\$20



Delivery costs remain hurdle in casual dining: Darden CEO

"We'll do it ourselves before we live with their economics"

Gene Lee, CEO Darden

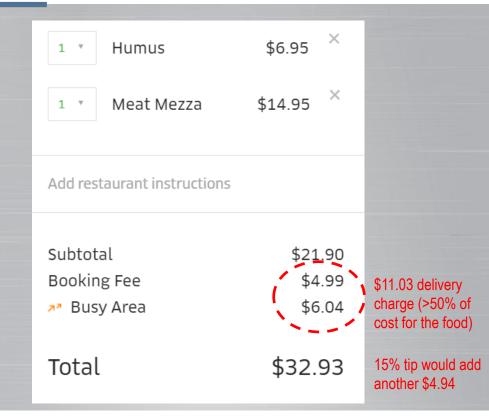
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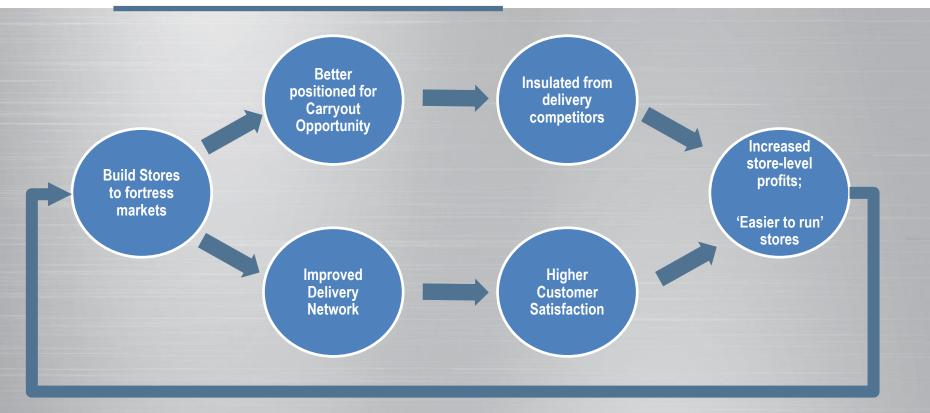
Restaurant margins significantly impacted 25-30% of ticket
Challenging for ticket <15-\$20

Delivery is a large percentage of customer bill for most QSR orders



# WE'RE BUILDING A SUSTAINABLE, VIRTUOUS CYCLE THAT WILL DRIVE DELIVERY & CARRYOUT DOMINANCE





#### THIS MODEL IS ALREADY WORKING FOR DOMINO'S IN GLOBAL MARKETS



Australia opening stores with average of 8,000 households and 6-minute drive times

Netherlands fortressing and now achieving 21-minute average delivery times

Austria opened with 4-minute drive times

Iceland opened their 23rd store in a country with only 334,000 people!

# DOMINO'S WAS THE ORIGINAL ONLINE DELIVERY AGGREGATOR...

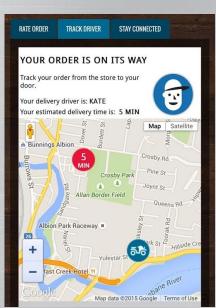






# ...AND WE ARE INVESTING TO STAY ON TOP









# **AGENDA**



### **RECENT RESULTS**

### LOOKING AHEAD TO 2018

# **BUSINESS OUTLOOK**



- Top Line Growth Drivers
- Bottom Line Results
- Shareholder Returns



- Investing to Win
- Commodities and FX Outlook
- Tax Reform
- Accounting Update
- Balance Sheet Update



- Industry Outlook
- DPZ Outlook



# **RETAIL SALES MATTER**

# **Growth generated in four ways:**

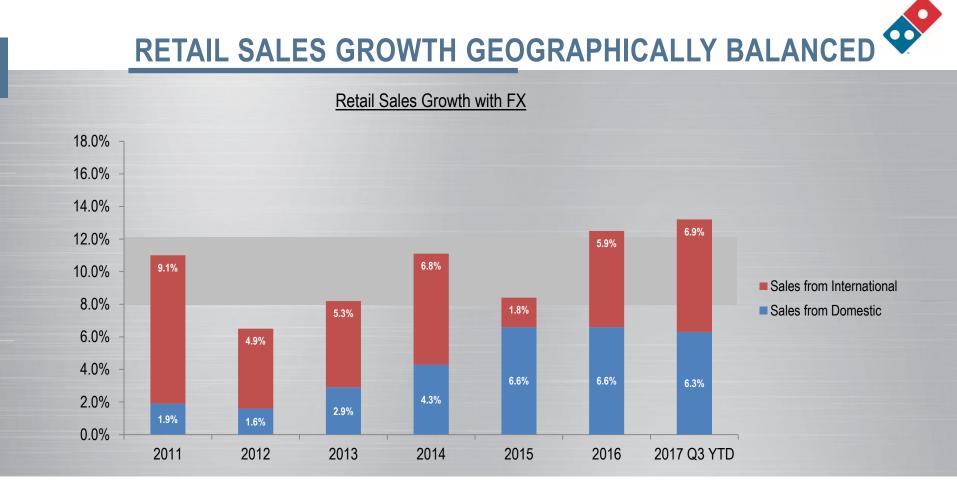
Domestic Same-Store Comps International Same-Store Comps

Domestic New Store Growth International New Store Growth



**Global Retail Sales** 





Note: 2015 excludes impact of the 53<sup>rd</sup> week

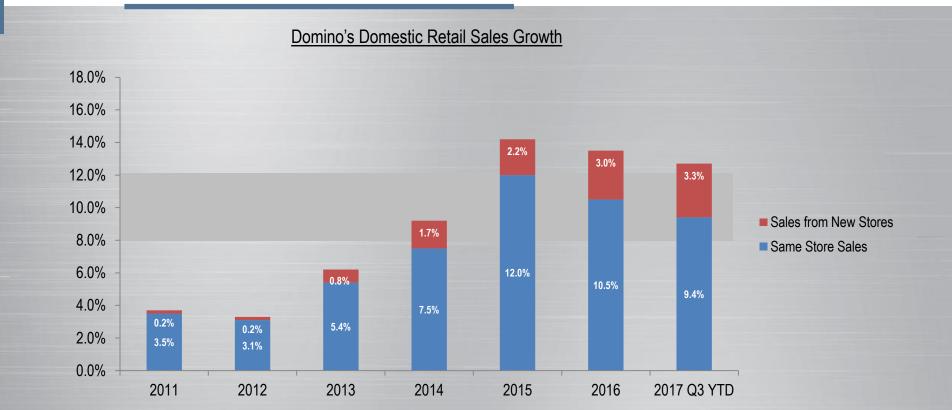




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# STORE GROWTH FINALLY COMPLEMENTING ROBUST US COMP GROWTH

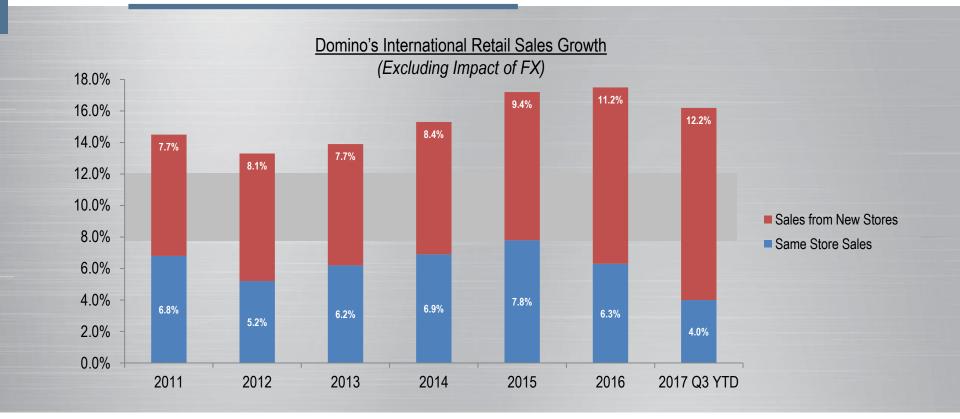




Note: 2015 excludes impact of the 53rd week

# INTERNATIONAL CONTINUING TO GET DIVERSIFIED RETAIL SALES GROWTH





Note: 2015 excludes impact of the 53<sup>rd</sup> week

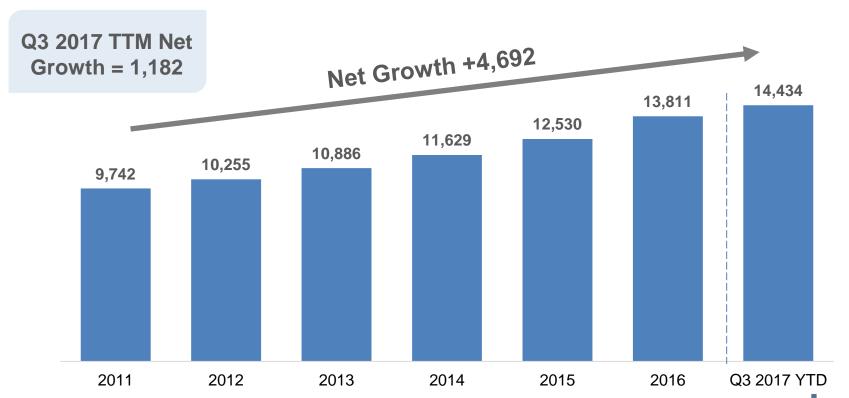
# DECADES OF RELIABLE & DIVERSIFIED COMP GROWTH





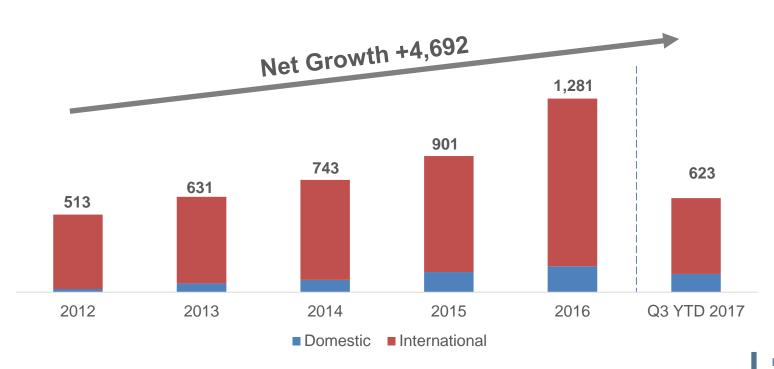


# **ACCELERATED GLOBAL STORE GROWTH**

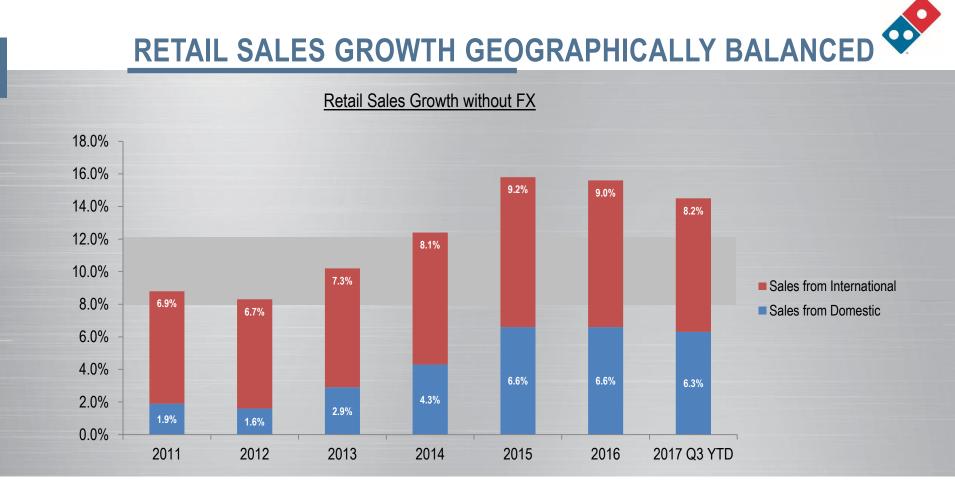




# **BOTH U.S. & INTERNATIONAL UNITS ACCELERATED**



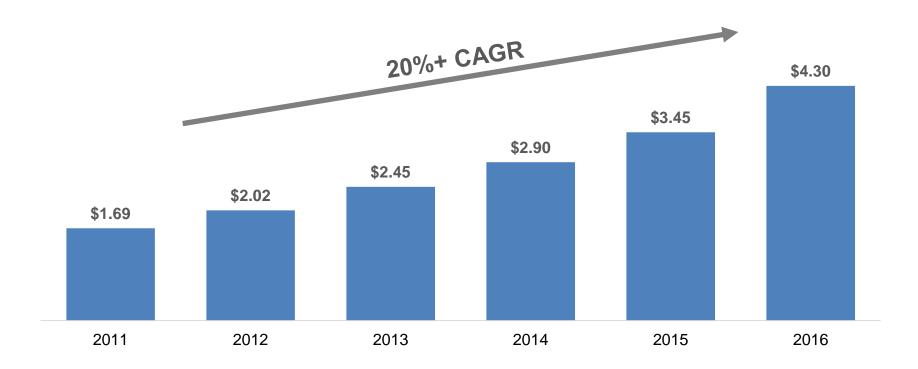




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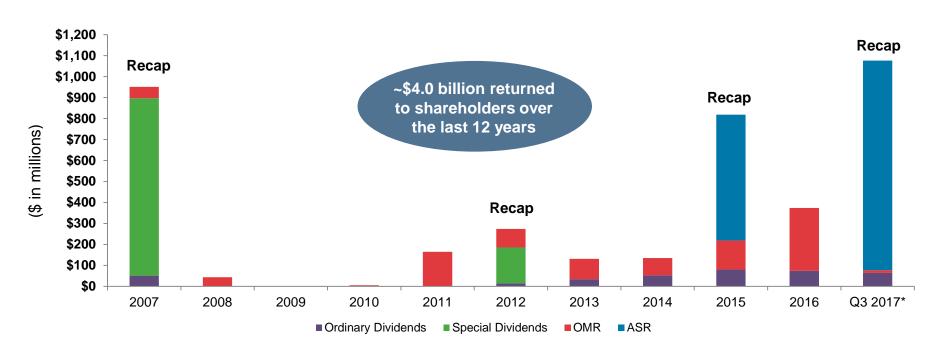


# STRONG BOTTOM LINE RESULTS





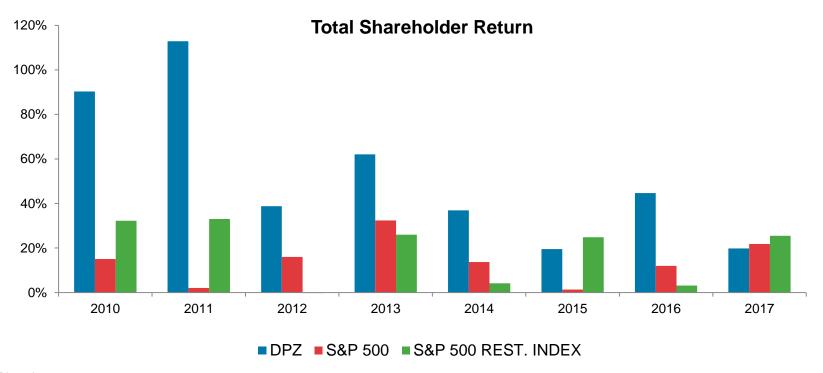
# CONSISTENT RETURNS FOR OUR SHAREHOLDERS



\*Note – All publicly disclosed information as of 12/18/17



# CONSISTENT RETURNS FOR OUR SHAREHOLDERS





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## **INVESTING TO WIN**



# We Invest Differently

We don't invest without discipline, but we do invest, especially when we see expected value for our customers, team members and shareholders

# **INVESTING TO WIN**



# We Invest Differently

We invest like a disruptor; deliver like a growth company

















### Projected 2018 Gross G&A of ~\$380 - \$385 million

- Includes investments in technology/digital innovation (including depreciation), supply chain, marketing and analytics
- Can flex significantly with performance and strategic opportunities

### Projected 2018 CapEx of ~\$90 - \$100 million

- Technology Innovation
- Supply Chain Growth
- New Unit Growth (Team USA)
- Willing to invest above this estimate for strategic opportunities





**Building stores** 

**Reimaging stores** 

Spending on digital and technology

**CAPITAL IS FLOWING TO THE DOMINO'S BRAND!** 

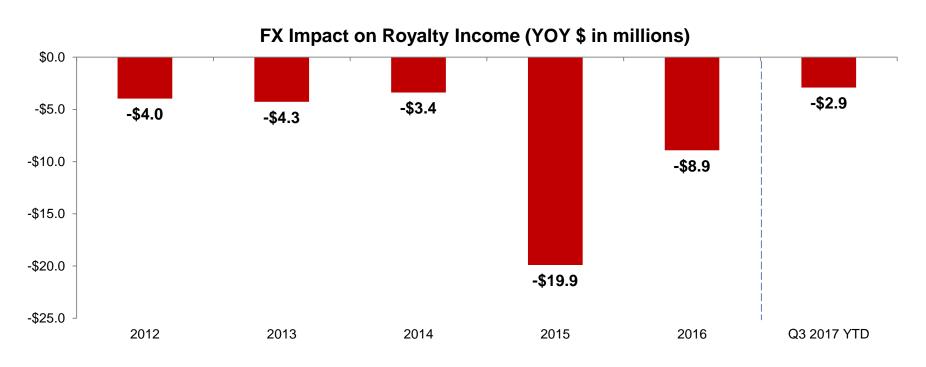
# U.S. COMMODITIES OUTLOOK

Current U.S. store food basket outlook is projected to be up 2% – 4% vs. 2017 levels





# **FX HAS BEEN A PERSISTENT HEADWIND**



# 2018 FX OUTLOOK FAVORABLE

Diversified portfolio of more than 55 currencies

Currently projecting a flat - \$4.0M positive impact in 2018 vs. 2017 rates



# **TAX REFORM**



Tax reform act passed

DPZ historically a full rate tax payer

New ongoing effective tax rate expected to be in 22% - 24% range

Excludes tax benefit of equity-based compensation

Still assessing full impact of new tax legislation





### **International Franchise Fees**

- Impacts to timing of recognition of international franchise fees (upfront vs. now over term of store agreement)
- Estimated to reduce international franchise revenue \$1.5M
   in 2018

### **Advertising Fund**

- Prior guidance netted revenues and expenses on the P&L
- Assessing if gross presentation will be required





Completed refinancing during Q3 2017; ended the quarter with leverage ratio ~5.7x

2015 Notes due October 2020, callable without penalty April 2018

Refinancing continues to be an opportunity

Markets remain favorable to borrowers like DPZ

Goal is to optimize cost of capital over time



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# **GLOBAL PIZZA INDUSTRY OUTLOOK IS HEALTHY**

U.S. pizza market is ~\$38 billion and expected to grow low single digits annually

International pizza market is ~\$87 billion and expected to grow 3-4% annually

Globally, carryout and delivery segments growing faster than dine-in



# **REAFFIRMING 3-5 YEAR DPZ OUTLOOK**

